

WINDOW WARRANTY

Supply and Install

Congratulations on the purchase of your Marlboro Windows and/or Doors! For more than 40 years Marlboro has set the standard for reliability and quality in the window industry. Our Limited Lifetime Warranty is as transparent as our windows and we stand behind our product 100%!

Window Limited Lifetime

Vinyl - We guarantee that the vinyl in your windows will not warp, blister, crack, rot, rust or pit due to defects in materials and workmanships.

Aluminum – We guarantee that the aluminum frames and sash members in your windows will not corrode, rot, rust, crack, warp, or pit due to defects in the materials.

Paint – We guarantee that the paint applied to your windows will not warp, blister, flake, crack, peel, rot, rust or pit due to defects in materials and workmanship.

Insulated Units – We guarantee that if your insulated glass units fail, we will replace your units if condensation or breakage occurs as a result of a breach of seal due to defects in materials and workmanship. This provision applies under normal use.

Hardware – We guarantee that hardware on your windows including locks, lifts, handles, closures and tracks will be free from defects in material and workmanship.

This warranty is effective for windows supplied and installed by Marlboro for non-commercial application after January 2020. Improper maintenance, unauthorized repairs or alterations, misuse, neglect and or other factors can void your warranty. Marlboro reserves the right to repair, replace or service any of the above products.



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Supply Only

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Window Limited Warranty

PVC (20 Years) - We guarantee that the PVC in your windows will be free from holes, peeling, warping, blistering, splitting and significant discolouration for 20 years.

Aluminum (20 Years) - We guarantee that the Aluminum frames and sash members in your windows will not corrode, rust, crack, warp, pit or have significant discolouration due to defects in the materials for 20 years..

Paint (10 Years) - We guarantee that the paint applied to your windows will be free from defects, holes, peeling, blistering, and significant discolouration due to defects in materials for 10 years.

Insulated Units (10 Years) - We guarantee that our insulated units will be free from loss hermetic seal for 10 years. Specialty glass: etched, tempered, and tinted glass will be free from hermetic seal for 5 years under normal use. Insulated units with grills do not carry a warranty.

Hardware (10 Years) - We guarantee that hardware on your windows including locks, lifts, handles, closures and tracks will be free from defects for the life of the product. Our liability is limited to the replacement value of the defective hardware.

This warranty is effective for windows supplied only, not installed by Marlboro for new construction application after January 2020. Improper installation, maintenance, unauthorized repairs or alterations, misuse, neglect and or other factors can void your warranty. This warranty (s) does not include labour to replace defective products or workmanship. Marlboro reserves the right to repair, replace or service any of the above products.